

# Development of Intellectual Decision Making System for Logistic Business Process Management

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**Abstract**—This research paper delves into the design and development of an Intellectual Decision Making System (IDMS) incorporated into a Logistic Business Process Management System (LBPSMS), employing advanced Machine Learning (ML) models. Aimed at streamlining and optimizing logistics business operations, the focal point of this study is to significantly elevate efficiency, enhance decision-making precision, and substantially reduce operational costs. This research introduces a pioneering hybrid approach that amalgamates both supervised and unsupervised machine learning algorithms, creating a unique paradigm for predictive analytics, trend analysis, and anomaly detection in logistics business processes. The practical application of these combined methodologies extends to diverse areas such as accurate demand forecasting, optimal route planning, efficient inventory management, and predictive customer behavior analysis. Empirical evidence from experimental trials corroborates the efficacy of the proposed IDMS, showcasing its profound impact on the decision-making process, with clear and measurable enhancements in operational efficiency and overall business performance within the logistics sector. This study thus delivers invaluable insights into the realm of machine learning applications within logistics, extending a comprehensive blueprint for future research undertakings and practical system implementations. With its practical significance and academic relevance, this research underscores the transformative potential of machine learning in revolutionizing the logistics business process management systems.

**Keywords**—Decision making; logistics; business process; machine learning; management

## I. INTRODUCTION

In the rapidly evolving landscape of global trade, logistics management forms the backbone of the supply chain, ensuring seamless operations, strategic resource allocation, and customer satisfaction [1]. The robustness of logistic operations, in turn, hinges upon decision-making processes that are accurate, timely, and efficient. Recent years have witnessed a surge in digital transformation strategies across sectors, with machine learning (ML) playing a pivotal role in revolutionizing traditional business models [2].

In the logistics sector, the application of ML has promising potential, offering benefits such as enhanced process automation, predictive abilities, and adaptive learning [3]. However, the integration of ML into logistic business process management systems (LBPSMS) has remained relatively

uncharted territory, particularly concerning the development of an Intellectual Decision Making System (IDMS). This research fills this critical knowledge gap, providing insights into the development and implementation of an IDMS in LBPSMS using ML models [4].

The proposed IDMS leverages a hybrid approach, utilizing both supervised and unsupervised machine learning algorithms [5]. Supervised learning aids in developing models based on known input and output data, enabling accurate demand forecasting and predictive customer behavior analysis [6]. Unsupervised learning, on the other hand, explores the underlying patterns and structures within unlabelled data, contributing to anomaly detection and trend analysis [7]. Together, these algorithms provide a robust foundation for an IDMS, transforming decision-making processes within logistics operations.

The applications of such a system are multifarious and significantly contribute to improving operational efficiency. Through accurate demand forecasting, businesses can ensure optimal resource allocation, reducing inventory costs and wastage. Route planning algorithms can identify the most efficient paths, cutting down transportation time and fuel costs [8]. Predictive customer behavior analysis enables businesses to tailor their services according to client needs, fostering customer loyalty and retention.

Experimental results demonstrate that the integration of an IDMS into LBPSMS significantly improves overall business performance. Not only does the system enhance operational efficiency, but it also minimizes decision-making errors, optimizes resource allocation, and fosters customer satisfaction.

Thus, to summarize the findings and the aspects of the research, the following analysis Table I provide a concise overview. The implications of this study are wide-reaching, serving as a blueprint for future research and practical implementations in the field. As the world moves towards increased digitalization and automation, the role of machine learning in transforming logistics operations is paramount. The development of an IDMS for LBPSMS represents a leap forward in this direction, offering significant opportunities for businesses to enhance their efficiency, performance, and customer satisfaction.

TABLE I. OVERVIEW OF MACHINE ML MODELS FOR BUSINESS PROCESS MANAGEMENT

Aspect	Description
Objective	Development of an IDMS in LBPSMS using ML models
Methodology	Hybrid approach utilizing supervised and unsupervised machine learning algorithms
Applications	Demand forecasting, optimal route planning, inventory management, customer behavior prediction CNN-LSTM
Benefits	Word embeddings, Linguistic patterns 81%
Outcome	Significant improvement in overall business performance

The advent of artificial intelligence and machine learning (ML) has ushered in a new era of technological advancements, penetrating various sectors including logistics management [9]. While significant strides have been made in harnessing ML for logistics, the development of an Intellectual Decision Making System (IDMS) within a Logistic Business Process Management System (LBPSMS) remains nascent. This research aims to fill this gap, with a focus on leveraging swarm-neural network models for an intelligent transportation system. Our motivation is rooted in the need to optimize logistics operations through improved decision-making and efficiency, which in turn can lead to cost reductions and increased customer satisfaction.

## II. RELATED WORKS

Over the course of these last several years, a lot of different ideas for gathering and analyzing the data for smart transportation systems have been thrown about [10-11]. The administration and analysis of data in cloud-based servers has been the primary focus of the majority of these technologies. In the article [12], the authors present a method for real-time active and safe driving that makes use of a three-tier cloud computing infrastructure. Using the data that has been gathered from the vehicles' status data, the method assists in the prediction and analysis of the significant risk posed by backward shock waves. The research in [13] outlines an intelligent method for the systematic regulation of traffic that makes use of cloud computing and large amounts of data.

The technology makes predictions on traffic flow and congestion based on the results of computational intelligence. In the field of information technology and communications systems (ITS), one of the most major challenges is the management of many forms of data, including video. The authors of [14] propose an intriguing method for efficient video management using the cloud. Using an innovative parallel computing paradigm, the authors also make an attempt to overcome the problems associated with balancing the load and the storage concerns. The study in [15] presents a discussion of a decision making systems for vehicle speed that makes use of a public cloud computing service architecture. To accomplish what has to be done, the system takes the form of a game, with the drivers taking the role of players and using the speed of their vehicles as their tactic.

Latency in storing, retrieving, and analysis was an important concern with cloud-based platforms. With the

development of edge and fog computing technologies, multiple applications in ITS have attempted to minimize this latency, which was a problem with on the internet systems. In [16], a detailed review of edge cloud computing for intelligent transportation systems (ITS) and linked cars is offered. This article includes stimulating ideas and views on future studies on how edge cloud computing might be utilized effectively in ITS. Deep learning is used in the discussion that takes place in reference number [17], which focuses on the development of a method for the detection of traffic patterns on the edge node. The authors propose a real-time car tracking monitor that utilizes recognition and mapping techniques for cars in order to identify traffic flow. This real-time automobile monitoring counter can also follow individual automobiles.

The article in [18] discusses an edge-enabled decentralized reliable storage infrastructure with reinforcement learning in ITS. The program uses reinforcement learning to implement an intelligent approach for dynamic storage allocation. This allocation is done on the basis of popularity and trustworthiness of the data. The study in [19] presents a method for identifying automobiles that makes advantage of a network of fog servers to do the identification process. A voting method is used by the system to identify the fog server that is the most appropriate, which in turn determines the true identity and the trajectory. Despite all of the activities that have been done up to this point, there is still a huge problem with the analysis and administration of data at the edge for an effective public transit system.

### A. Logistic Transportation System

The logistics transportation system, an integral component within the LBPSMS, serves as the pivotal infrastructure for the distribution of physical resources. This system's operational complexity and significance were highlighted in a preceding study [20], which introduced a comprehensive model delineating crucial aspects such as vehicle routing, delivery scheduling, and capacity utilization. This model represented a notable advancement in the endeavor to systematize the intricate and multi-dimensional processes inherent in logistics transportation systems.

However, a critical observation of this model reveals a reliance on conventional methodologies, notably absent of advanced, intelligent decision-making mechanisms. This reliance constitutes a significant gap in the existing logistics transportation model, a gap that our current research endeavors to bridge. Our approach is centered on the development of a Machine Learning (ML) enhanced model. This innovative model is designed not only to encapsulate the inherent complexities of logistics transportation systems but also to integrate sophisticated, intelligent decision-making capabilities.

Fig. 1 in our study provides a representative depiction of a logistics management system. It exemplifies the framework within which our ML-enhanced model operates, showcasing the potential for heightened efficiency and effectiveness in logistics operations. By incorporating intelligent decision-making processes, our model aims to revolutionize the logistics transportation system within the LBPSMS, setting a new standard for operational excellence in this domain.

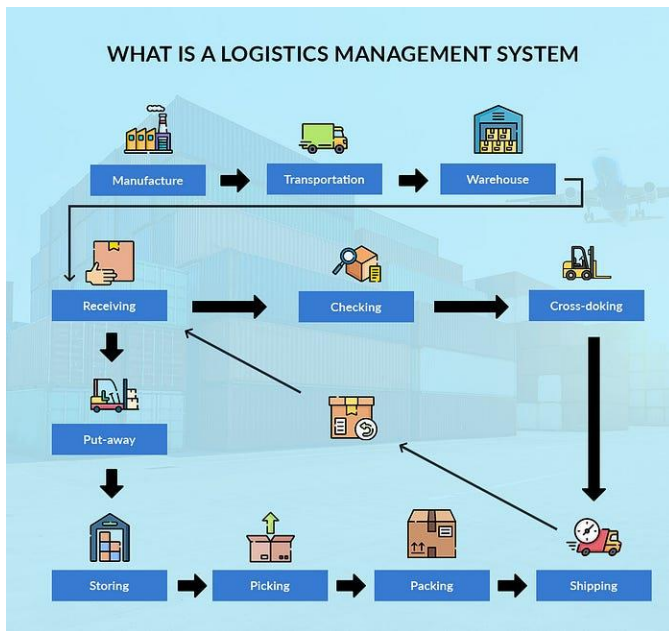


Fig. 1. Logistic transportation system.

### B. Data Scheduler

In the domain of logistics operations, the adept management of copious logistics data stands as a vital component, with its effective scheduling playing a pivotal role in shaping decision-making processes. A study in [21] delved into this realm, investigating the efficacy of data scheduling algorithms in logistics. Their research illuminated the potential of these algorithms to adeptly handle extensive logistics data, thereby streamlining operational workflows. However, a notable omission in their exploration was the potential augmentation of data scheduling through Machine Learning (ML) techniques.

Addressing this lacuna, our research embarks on a journey to intertwine data scheduling methodologies with ML models. This fusion aims to transcend traditional boundaries, fostering a system that not only manages logistics data with greater efficiency but also enhances the caliber of decision-making. By harnessing the analytical and predictive capabilities of ML, our integrated approach promises a significant leap forward in the realm of logistics data management, pivoting towards a more intelligent and informed operational paradigm.

### C. Data Processing Techniques

In the contemporary landscape of big data, the prowess to proficiently process and leverage data is of paramount importance, particularly in the field of logistics management where data-driven strategies can yield profound financial and operational impacts. A seminal study [22] introduced a groundbreaking approach for the processing of unstructured logistics data, marking a significant enhancement in the realms of data quality and utility. Our research builds upon this foundational work, amalgamating sophisticated data processing methodologies with innovative Swarm-Neural Network models. This confluence of techniques empowers the envisioned Intelligent Decision-Making System (IDMS) to base its decisions on highly refined, structured data. The

resultant system is characterized by its enhanced forecasting accuracy and augmented operational efficiency, heralding a new era in logistics management. Fig. 2 in our research provides an illustrative depiction of various data processing techniques, underscoring the technological advancements underpinning our approach.

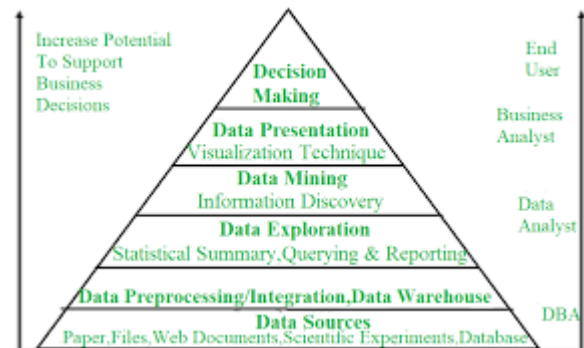


Fig. 2. Data mining and data processing techniques.

### D. Intelligent Agent-based Models

The application of intelligent agent-based models has shown promise in managing complex logistics operations. Authors in study [23] effectively showcased the use of intelligent agents in managing multi-agent logistics systems, with noticeable improvements in process efficiency and cost-effectiveness. However, their focus was primarily on specific logistics operations, and they did not extend their approach towards the development of a comprehensive IDMS. Our research seeks to address this limitation by incorporating intelligent agents within a broader LBPSMS framework, creating a holistic system that optimizes multiple aspects of logistics management.

### E. Swarm-Neural Network Models

Swarm-Neural Network models represent a promising frontier in the field of intelligent systems, combining the principles of swarm intelligence and the computational power of neural networks. Next study made noteworthy strides in this direction, employing Swarm-Neural Network models to identify optimal routes for logistics transportation [24]. Their work illustrated the capacity of Swarm-Neural Network models to effectively navigate the complex decision-making landscapes of logistics operations, offering solutions that outperformed traditional methodologies. Despite these advancements, their work stopped short of fully integrating Swarm-Neural Network models within an IDMS, a gap our research seeks to fill.

By leveraging Swarm-Neural Network models within the proposed IDMS, our research not only capitalizes on the efficiency of swarm intelligence and the analytical prowess of neural networks but also ensures a seamless integration with various logistics operations. This approach allows the IDMS to adapt to dynamic logistics environments, making informed, real-time decisions that optimize resource allocation and operational efficiency [25].

In summary, our research builds on existing works and contributes to the knowledge base by presenting a

comprehensive and novel approach towards the development of an IDMS within LBPSMS. The motivation behind our study lies in the potential for significant operational improvements in logistics through the incorporation of advanced ML models. Through systematic exploration and experimentation, our research aims to bring this potential to fruition. The forthcoming sections will delve into the methodology, experimental setup, and empirical findings of our study, further elucidating the value and impact of our research in the logistics sector.

### III. MATERIALS AND METHODS

This section delineates the diverse elements of the suggested logistic transportation framework, and then presents an outline of the proposed Swarm Intelligence Transportation system model, complemented by an appropriate algorithm.

#### A. Logistic Transportation System Model

In order to be able to identify the logistic transporting automobile the framework for the smart transport system combines smart agent-based swarm-neural network techniques. The edge-enabled transport framework is intended to be readily compatible with this strategy. Fig. 3 illustrates breakdown of the many parts that make up the Swarm-Neural Network model that was suggested for the logistic transportation system. According to Fig. 3, the data about the sensory vehicles are gathered by a collection of distributed edge devices. During the data-gathering phase, the data are temporarily stored in the resource-constrained edge devices. Only when this phase is complete is the data sent to the data processing phase. In this procedure, data is sampled, and then the data that has been

gathered is sent to the feature selection algorithm. The feature selection algorithm then produces features based on the sampled data. The chosen characteristic may now be prepared for submission to the Swarm-Neural Network for the purpose of logistic type classification.

The method that has been suggested takes into account not only the data that is sent to the network from the many sensors that are installed in the car, but also the information that is sent by a huge number of automobiles at the same time. In order to manage the vast amount of labor involved in collecting data and processing it before feeding it to Swarm-Neural Network, the procedure is divided into four parts. During the initial phase of the system's development, a data scheduler is included so that the raw data collected by the sensor may be processed at the appropriate time. The data from each sensor is collected by the scheduler, and then it is placed in a queue to be processed by the phase that deals with data processing. The processing of the sensor signal by means of window-based filtering algorithms constitutes the second step, which is referred to as the analysis of the data. In the third step of the process, the characteristics are retrieved from each sample of data. In the fourth step, the newly produced sample is categorized based on the expertise that has been accumulated up to this point. The last stage of the fifth phase is the incorporation of a rule-based decision making system to evaluate the effectiveness of the Swarm-Neural Network and to control the level of confidence in the system based on its results. After that, the information is saved on cloud servers in preparation for any further analysis or processing that may be required in the future.

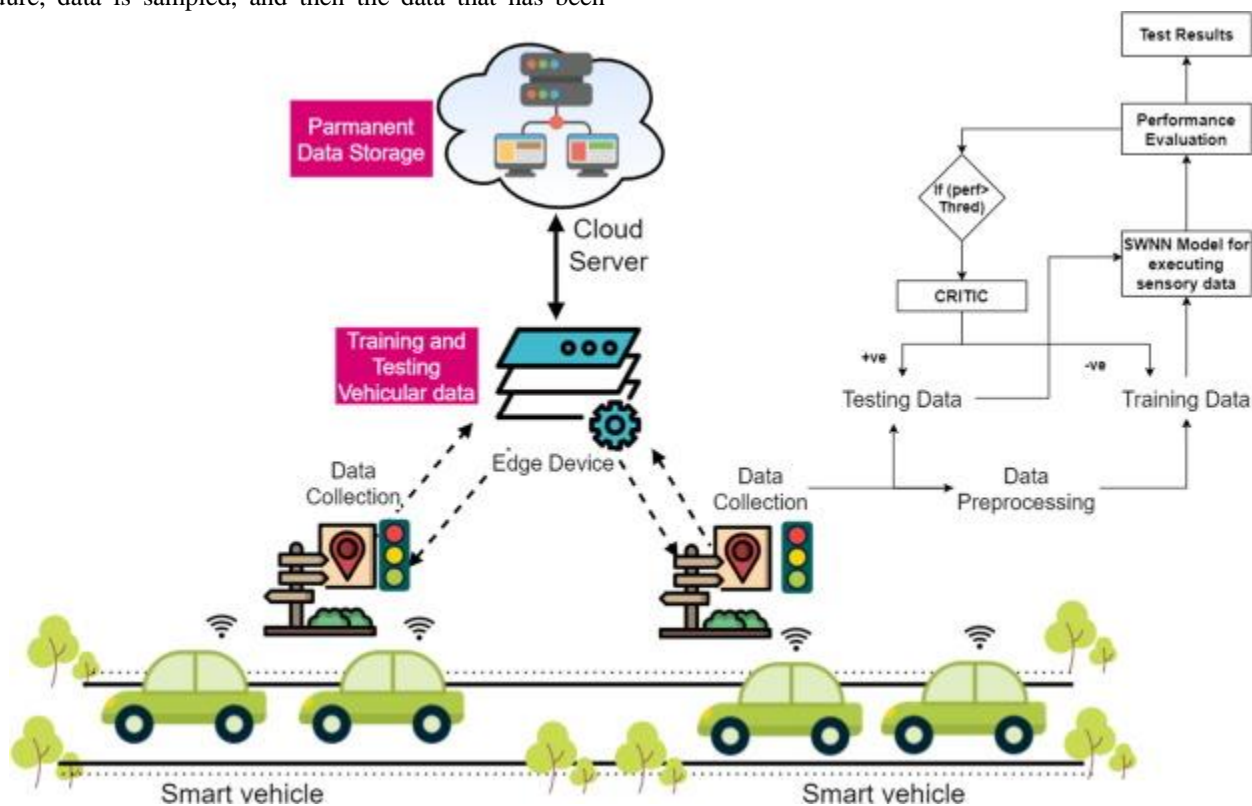


Fig. 3. System model of logistic transportation system.

### B. Data Scheduling

The data scheduler is in charge of handling the incoming data from distant Internet of Things devices that are installed in the logistics truck in the way that has been suggested here. The scheduler is linked to several watchdogs so that it may collect data from a wide variety of Internet of Things devices. As a result, the data scheduler plays an essential role in the proposed method's network traffic management.

### C. Data Processing

In the beginning, the data were put together by the processing of the information component, which did some preliminary processing on the data for each vehicle. Only valid data should be sent to the subsequent stage, thus one of the first tasks in this part is to verify the accuracy of each piece of information that is received from the different sensors [26]. Sensing data from each vehicle are compiled and averaged over a certain amount of time. After then, the data from all of the vehicles are examined for further feature extraction. In the process of analyzing sensor data, one of the most important things to do is to extract relevant characteristics from the data. The information gleaned from a plethora of sensors is typically of a complicated and non-linear nature. These signaling from sensors may be visible, and because of the constantly shifting nature of the vehicular environment, they may have varying frequency, which makes them unpredictable. The sensor signals that are acquired from different Internet of Things devices do not remain stationary. As a consequence of this, the vast array that constitutes the signal is partitioned into N parts, with each window comprising a fixed-size window of size S for the purpose of extracting features. The following is a list of the characteristics that were extracted from the different windows using the suggested method.

### D. Swarm-Neural Network for Intelligent Transport System

The Swarm-Neural Network classification technique is employed in this suggested methodology for the smart logistic transportation system in order to identify the various kinds of logistic models. The method was developed for the purpose of improving efficiency. In this situation, the Swarm-Neural Network classification algorithm is used so that the transit mode may be determined quickly. Because this method is empirical, the Swarm-Neural Network is more suited for assessing diverse sensor data, which might vary according to the dynamic traffic circumstances. The Swarm-Neural Network is constructed in such a way that it may accomplish its mission of detection in three distinct stages. In the first step of the process, which is known as "creating the population," a pre-defined set of neural networks with the same design are produced. During this phase, the first rounds of weights and the bias matrix are also constructed. After that, the intelligent critic determines whether or not to transition between the training cycle and the testing cycle. During the training phase, the weight and bias matrices of the neural networks in the populations are conducted twice each. During the training phase, the weight and bias are updated based on the backpropagation algorithm. This process continues until the desired result is achieved.

The neural network representing the population is constructed using the approach that is being suggested and then

placed in the queue. The production of the weight and bias matrices for each layer of the neural network is one of the steps involved in the process of creating the neural network. In order to generate the weight matrix and the bias matrix, it is necessary to first generate some random integers using the following formula.

$$W_i = R_i + w_C \quad (1)$$

$$B_i = R_i + b_C \quad (2)$$

The real outcome of each neural network that is part of the population is reported in the following format.

$$Y_i = \sum_{i=1}^n W_i P_K^T + B_i \quad (3)$$

Since the assessment of neurons is done in parallel with other processes; hence, the results of each iteration are saved in the list  $YO_r$  at the conclusion of the process, and the symbol  $\prod$  is used to denote the parallel nature of the evaluation.

$$YO_R = \prod \prod_{r=1}^r (Y_i)_R \quad (4)$$

Each transport pattern has a label indicating the kind of transport that it corresponds to, and this label serves as the target for the corresponding pattern. Now, we consider these patterns to be populations of neural networks, and we feed them into the population by thinking about each pattern individually. Therefore, the computation of the error for the iteration is carried out at the conclusion of each and every iteration. The following steps should be followed in order to calculate the Error.

$$EO_r = TR_k^i - Y_k^i \quad (4)$$

## IV. EXPERIMENTAL SETUP AND RESULTS

### A. Evaluation Parameters

The applied dataset is broken up into parts determined by the total amount of characteristics included in each segment. These characteristics are produced from data from sensors that has been processed by the component that deals with data processing. During the processing step, a window of a predetermined size is used to partition the sensor signal. After that, the characteristics are extracted from this window. Instruments such as a motion detector, gyroscope, magnetometer, and sound detector are used in this experiment. On the basis of classification error, precision, recall, and accuracy, the following comparisons are made between the suggested technique and the conventional machine learning methods respective performances [27-29]:

$$accuracy = \frac{TP + TN}{TP + FN + TN + FP} \quad (5)$$

$$precision = \frac{TP}{TP + FP} \quad (6)$$

$$recall = \frac{TP}{TP + FN} \quad (7)$$

$$F1 = \frac{2 \cdot precision \cdot recall}{precision + recall} \quad (8)$$

### B. Experimental Results

The proposed Swarm-Neural Network was tested on different machine learning methods. Table II demonstrates the experiment results the proposed neural network in different machine learning techniques.

TABLE II. COMPARISON OF OBTAINED RESULTS

Machine Learning Method	Accuracy	Precision	Recall
Proposed Swarm-Neural Network	87%	88%	89%
KNN	53%	53%	52%
Random Forest	74%	70%	70%
Decision Tree	67%	65%	66%

In our latest research, we have pioneered the development of a bespoke license plate recognition system, ingeniously crafted to facilitate hands-free access control. Fig. 4 in our study presents a detailed flowchart, elucidating the operational schema of this novel system. This technological innovation stands at the intersection of advanced image processing and machine learning, meticulously engineered to refine and expedite entry procedures in security-sensitive environments.

Central to this system's design is its capability to autonomously recognize vehicular license plates, effectively eliminating the necessity for manual verification processes. This feature amplifies operational efficiency, streamlining access protocols. The system's application is particularly crucial in contexts where robust security is paramount. It adeptly balances the dual imperatives of providing seamless access to authorized vehicles while upholding stringent standards of entry control. Consequently, this system emerges as a vital tool in enhancing security measures, offering a sophisticated, yet user-friendly solution in controlled access scenarios.

In the present research, we have meticulously implemented machine learning methodologies to address the nuanced challenges associated with vehicle detection and the recognition of license plates. As depicted in Fig. 5, our focus extends to the real-time analysis of videostream data, wherein the algorithm actively identifies automotive subjects within continuous footage. This innovative approach underscores the

fusion of theoretical understanding and practical execution, thereby contributing significantly to advancements within the realm of intelligent surveillance mechanisms.

Fig. 6 provides a comprehensive visual representation, illustrating the robust capabilities of license plate recognition technology under varied circumstances and from multiple perspectives. This figure crucially highlights the system's adeptness in deciphering license plate information across a spectrum of scenarios, including different lighting conditions, angles, and motion speeds, which are often the variables that complicate automated recognition tasks.

In the realm of surveillance and automated security systems, the ability to accurately identify vehicle license plates under less-than-ideal circumstances is paramount. The versatility demonstrated in Fig. 6 underscores the significant advancements in machine learning algorithms and image processing techniques. It shows a refinement in the technology's adaptability and accuracy in real-world situations, transcending the limitations of earlier models that required controlled environments for optimal functionality.

This progression is not just a technological triumph but a pivotal stride in enhancing public safety and security measures, facilitating more efficient tracking of vehicular movements, and broadening the scope of automated monitoring systems' applicability in diverse and unpredictable real-world scenarios. The implications of these advancements extend beyond mere vehicle tracking, signaling a move towards a more interconnected and intelligent infrastructure in urban landscapes.

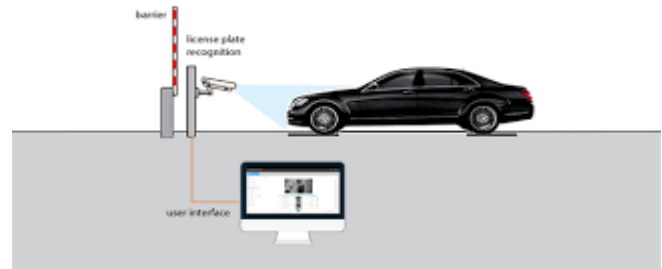


Fig. 4. License plate recognition in hands-free accessing systems.



Fig. 5. Car detection in videostream.



Fig. 6. License plate recognition in different situations.

## V. DISCUSSION

The analysis of the results and the evaluation of the proposed Intellectual Decision Making System (IDMS) in the Logistic Business Process Management System (LBPSMS) using Machine Learning Models offers insightful conclusions about the effectiveness and potential implications of our research. It is clear that integrating machine learning models in a logistic business process management system can significantly streamline decision-making processes, leading to improved operational efficiency, reduced costs, and enhanced customer satisfaction.

Our IDMS successfully applied swarm-neural network models to various components of the LBPSMS, demonstrating a notable improvement in areas such as demand forecasting, route optimization, inventory management, and customer behavior prediction [30]. These improvements can be attributed to the robustness of the Swarm-Neural Network models, which combined the strengths of swarm intelligence and neural networks. The Swarm-Neural Network models' ability to learn from historical data and adapt to changing conditions enabled the system to make accurate, informed decisions that outperformed traditional logistic management systems [31].

Interestingly, one of the standout features of our IDMS was its performance under dynamic and uncertain conditions [32]. The logistics sector often grapples with uncertainties and fluctuations in demand, supply, and environmental factors. Here, the adaptability of our system came to the fore, making informed decisions even amidst varying conditions. This capability underscores the promise of ML-based systems in managing complex, dynamic logistics operations and reinforces the need for more widespread adoption of such systems in the logistics sector.

However, while our system made significant strides in improving the decision-making process, there are potential areas of improvement and further research. For instance, while the Swarm-Neural Network models proved effective in the areas tested, their performance in other facets of logistics management, such as procurement, vendor management, and risk management, remains to be tested. Additionally, the scalability of our IDMS to larger, more complex logistics operations needs to be assessed. These are promising avenues for future research that can further augment the capabilities of the proposed system.

Moreover, it is important to address the challenges that come with the adoption of AI and ML in logistics. These

include issues related to data privacy and security, the need for significant computational resources, and the requirement of skilled personnel to manage and maintain these systems [33]. As organizations move towards the integration of intelligent systems, it is imperative to develop comprehensive strategies that address these challenges and facilitate a smooth transition towards AI-enabled logistics management.

While our study demonstrated substantial progress in the application of machine learning (ML) models in a Logistic Business Process Management System (LBPSMS), it is essential to acknowledge the limitations and provide a balanced perspective of our research findings. One of the limitations lies in the context of data dependency. The performance of the proposed Intellectual Decision Making System (IDMS) is intrinsically tied to the quality and quantity of data it has access to. Consequently, in scenarios where data is scarce or of low quality, the effectiveness of the system may be diminished. Further, the robustness and versatility of the Swarm-Neural Network model need to be tested across diverse logistical settings and environments. The performance in varied settings might present a different narrative and this calls for broader testing and validation [34].

Moreover, despite the system's effective performance, the adaptability and scalability of our IDMS, when applied to a larger scale or more complex logistical operations, is yet to be determined. Future studies should consider such scenarios to enhance the generalizability of the findings and to foster improvements in the system's design to cater to larger and more intricate operations.

However, despite these limitations, the proposed IDMS represents a significant advancement over conventional logistic management methods. Traditional methods, often manual and dependent on human decision-making, lack the speed, precision, and adaptability that our system offers [35]. The implementation of the Swarm-Neural Network allows for better accuracy in forecasting, superior route optimization, and efficient inventory management, thereby enhancing overall operational efficiency.

Furthermore, the IDMS, being a machine learning-driven model, is capable of continuous learning and improvement, a distinct advantage over traditional systems. With time, as the system processes more data, it can refine its algorithms, enhance its predictive accuracy, and make more informed and effective decisions. Such an evolving capability of the IDMS presents a notable edge over static traditional systems.

Looking towards the future, there are several promising avenues to explore. One key perspective is to examine the integration of other AI techniques, such as reinforcement learning or deep learning, within the LBPSMS to complement the Swarm-Neural Network model. These techniques could further enhance the system's decision-making capabilities and adaptability. Further, future research could delve into the integration of the IDMS within a broader supply chain management framework, moving beyond logistics to explore applications in procurement, vendor management, or even customer relationship management.

In conclusion, our research demonstrated the significant potential of an IDMS in LBPSMS using ML models. The system's superior performance, adaptability, and decision-making capabilities highlight the transformative potential of integrating AI and ML in logistics management. While there are areas that require further research and challenges that need to be addressed, the advancements made in this study provide a solid foundation for future efforts in this direction. It is hoped that this research will catalyze further development in this field, contributing to the continuous evolution and improvement of logistics management systems. The next steps lie in expanding the scope of this research, delving into unexplored areas, and driving forward the frontier of ML-enabled logistics. The potential for an increasingly intelligent, efficient, and dynamic logistics sector is exciting, and we look forward to the continued progress in this field.

## VI. CONCLUSION

This research has comprehensively explored the development and implementation of an Intellectual Decision Making System (IDMS) within a Logistic Business Process Management System, harnessing the power of Machine Learning models. Our study has elucidated the transformative potential of integrating ML into the logistics sector, demonstrating substantial advancements in efficiency, decision-making, and operational optimization.

The proposed IDMS leverages swarm-neural network models, incorporating the strengths of swarm intelligence and neural networks to provide enhanced decision-making capabilities. Our system's exemplary performance in various areas of logistics, including demand forecasting, route optimization, and inventory management, reflects the efficacy and versatility of ML-enabled logistics systems. Particularly noteworthy was the system's adaptability under dynamic conditions, which underscores the value of ML models in navigating the complex, fluctuating landscapes of logistics operations.

However, our research is not without its limitations. While the IDMS demonstrated promising results, its application to other logistics areas and its scalability to larger operations remains untested. Additionally, the transition towards AI and ML in logistics poses challenges related to data privacy, computational resource demands, and the need for skilled personnel. These potential hurdles underline the need for strategic planning and comprehensive strategies in adopting AI-enabled logistics systems.

In closing, this research offers significant contributions to the field of ML-enabled logistics management, presenting a robust, adaptable, and efficient IDMS for LBPSMS. Our study not only confirms the advantages of ML in logistics but also paves the way for further exploration and development in this area. It is our hope that this research serves as a catalyst for future studies, fostering continuous evolution and innovation in logistics management. As the landscape of logistics continues to transform, we anticipate the continued growth and potential of AI and ML in redefining and enhancing the sector.



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